

Frequently Asked Questions

All content directly from the official Aurum documentation.

01

What is Neyro?

Neyro is an AI-powered trading product with intelligent agents that execute trades via Smart Contracts, while full control over the funds remains in the user's own wallet.

02

What is Quantum Alpha?

Quantum Alpha is an advanced trading agent within the Neyro system. It specializes in automated futures trading with popular, highly liquid tokens. All trades are executed exclusively on decentralized exchanges (DEX) via Smart Contracts — ensuring transparency and the security of your funds.

03

How does Neyro work?

Neyro works with AI-driven trading agents that analyze market data, follow strategy settings and execute trades on-chain, while users retain control over their funds.

04

Which wallet do I need?

A Web3 wallet that supports the BNB Smart Chain network — e.g. WalletConnect (for Tangem hardware wallet), Binance Wallet, MetaMask, Trust Wallet, OKX Wallet, Uniswap Extension or SafePal. The wallet must be set to BNB Smart Chain before connecting.

05

How are profits distributed?

The profit distribution model is transparent: 70 % is your net profit, which stays with you. 30 % is a performance fee on successful trades that flows into the affiliate fee bonus system.

06

What exactly is the profit commission?

The commission on successful trades is tiered: 15 % for the first 30 days, 30 % from day 31 to 90, and 35 % from day 91 onwards.

07

Can I exit at any time?

Yes. You can end your subscription to the Quantum Alpha agent at any time. The process of stopping the strategy and withdrawing from the Smart Contract takes approximately 48 hours – the agent needs this time to properly close open positions and safely return your assets to your wallet.

08

Where can I track the trading results?

Once the funds reach the Smart Contract, you get access to a personal page with detailed statistics. There you can track trade execution, current metrics and the overall performance of the agent in real time.

09

How do I tax my profits?

Tax obligations related to trading profits lie solely in the investor's own responsibility. Aurum does not provide tax advice. Please consult a tax advisor in your country.

neyro.aurum.finance